

Cyber vendor panel and incident response

When you purchase a cyber policy from Mosaic, you can rest assured you have access to expert resources to help your business navigate uncharted territory and resume operations as quickly as possible. Our dedicated cyber claims team will partner with you and our pre-vetted panel of experts to ensure transparency and efficiency every step of the way.

**BREACH
COUNSEL**

KLA
LEGAL LLP

**INCIDENT RESPONSE,
RANSOM NEGOTIATION,
& PAYMENT FACILITATION**

Arete

What to do during an incident

At Mosaic, we take care of the details, so you can focus on what truly matters—your business and your customers



CYBER CRISIS HOTLINE

+1 866 611 7523

Email primarycyberfnol@mosaicinsurance.com

CLAIMS

Proactive claims management by specialists is at the heart of every risk we cover. Fair handling of claims, and quick payment where agreed, is our promise. Our technically experienced in-house experts provide coverage analysis, strategic overview, and legal and data-driven insights, with continual feedback to our underwriting teams. Claims and underwriting teams work closely together to ensure we meet the needs of our clients. Mosaic's approach is one of ownership, transparency, and efficiency; achieving fair outcomes for our customers is the end goal. Mosaic has full authority on claims settlement decisions.

CONTACTS

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CAPITAL & CREDIBILITY

About Mosaic

Mosaic is a global specialty insurance platform with deep expertise across complex products and a distinctive operating model. We underwrite for close to 40 trade clients alongside our own Lloyd's Syndicates 1609 and 2610, offering capacity across eight lines of business via six countries.



About Halo

Halo is Mosaic's dedicated SME offering, built on the brand specialist's underwriting expertise and partnerships, and powered by advanced tech to deliver simpler, more efficient access to insurance.

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Bound in minutes. Monitored for the year. Settled in-house when it matters.

—THE HALO PROMISE