



CYBER ASIA



mosaic
INSURANCE

Mosaic: partnership with purpose

Mosaic is a dynamic global specialty insurance agency with exceptional expertise, a focus on complex products, and a distinctive operating model. Our structure allows different sources and forms of capital to be deployed in full alignment. We currently underwrite for close to 30 capital partners alongside our own Lloyd's Syndicate 1609—offering lead-line + syndicated capacity, custom service, and, importantly, full claims-settlement authority. Our partners, brokers, and clients benefit from worldwide access coupled with localized insights across seven product lines in seven countries.

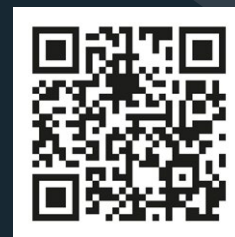
Mosaic's focus is specialty business with acute relevance to today's volatile economic and geopolitical conditions: transactional liability (M&A), cyber, political risk, political violence, financial institutions, professional liability, and environmental liability. Our agency structure allows cross-border efficiencies via a network of nine underwriting hubs in New York, Chicago, Philadelphia, Toronto, Bermuda, London, Cologne, Dubai and Singapore—connecting a consortia of capital to cover the world's toughest risks.

We differentiate ourselves through our people, product expertise, integrated claims service, and robust risk management. Our underwriters' deep knowledge and discerning approach set us apart in these chosen niche product lines. Mosaic's teams seek flexible, innovative solutions to challenging threats and our award-winning, digitalized platform ensures an agile response and end-to-end efficiencies.

Our commitment to excellence and service makes Mosaic a trusted partner of choice in the specialty insurance market. Through Syndicate 1609, Mosaic is also able to harness the heritage of Lloyd's and benefit from the market's global licenses and financial-strength ratings.

A+ Superior AM Best	AA- Very Strong Standard & Poor's	AA- Very Strong Fitch Ratings
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FINANCIAL-STRENGTH RATINGS OF OUR LLOYD'S SYNDICATE MOSAIC 1609



Scan or click [here](#) to learn more about Mosaic

intelligent insurer

Cyber insurance awards europe

★ 2025 ★

Underwriting Team
— winner —

intelligent insurer

Cyber insurance awards usa

★ 2024 ★

Cyber Underwriting Team of the Year
— winner —

2024

GRACECHURCH LONDON'S BENCH STRENGTH FASTEST RISER

WINNER

Insurindex

2024 WINNER

datos INSIGHTS

Digital

IMPACT AWARDS

Our APAC cyber commitment

The Asia-Pacific (APAC) region is one of the most dynamic and rapidly evolving cyber landscapes in the world. As digital economies continue to grow and innovation accelerates, businesses across APAC face an increasingly complex cyber risk environment. From evolving regulatory frameworks to the rise of sophisticated cyber threats, the need for specialist risk solutions has never been greater.

At Mosaic Cyber, we understand that cyber risk isn't just about data breaches—it's about business resilience, financial stability, and long-term security. Unlike traditional insurance approaches, we take a data-driven, proactive, and tailored view of risk, ensuring that organisations across APAC receive solutions that reflect local market conditions, regulatory requirements, and sector-specific challenges.

Having built a market-leading cyber proposition across North America, the UK, the Middle East, and Europe, we are now expanding our focus to APAC. Our strategy has always been about long-term partnerships that add real value, which is why we have taken the time to explore and understand the APAC market before launching our proposition. Now, with the right expertise, infrastructure, and relationships in place, we believe the time is right to bring Mosaic's specialist cyber offering to APAC—delivering innovative, relevant, and high-impact solutions tailored to the region's evolving risk landscape.

Our commitment to APAC is deliberate and strategic. With our regional hub in Singapore, and additional support from our Dubai and London offices, Mosaic is uniquely positioned to provide round-the-clock expertise and underwriting capacity—ensuring businesses across the region have access to cyber solutions, no matter the time zone. Beyond capacity and underwriting, we know that effective cyber risk management requires on-the-ground expertise and trusted partnerships. That's why we have partnered with leading local vendors and specialists as part of our vendor panel, ensuring that our insureds benefit from best-in-class, regionally relevant solutions. We operate with a "think global, act local" mindset—bringing our international expertise while ensuring our offering is tailored, accessible, and known to our customers.

Our approach is built around precision underwriting, real-time threat intelligence, and innovative coverage solutions—ensuring businesses in APAC are equipped to navigate today's risks while preparing for tomorrow's challenges.

This pack serves as a reflection of our commitment to APAC, providing insight into our market-leadingly solutions, underwriting expertise, and vision for the future. We look forward to building strong partnerships across the region and shaping a cyber insurance landscape that is as resilient, responsive, and forward-thinking as the businesses we serve.



Meet our APAC cyber team

Kieran Quigley VP, Cyber



Kieran is responsible for underwriting complex cyber risks and fostering partnerships with key trading partners. He previously was a cyber underwriter at Hamilton Syndicate 4000, specializing in North American and international cyber risks. His career began in the Lloyd's of London Graduate Scheme; he is an Accredited Chartered Insurer (ACII) and founder of the Lloyd's Cyber Under 35s, a group focused on advancing the next generation of cyber specialists in the London market.

kieran.quigley@mosaicinsurance.com



Click calendar to book time with me to discuss

Rob Storer VP, Cyber, Head of Middle East



Rob is responsible for the development of Mosaic's cyber portfolio in the Middle East. He is a 15-year industry veteran with experience in both underwriting and broking. Previously, he held roles at Zurich and UIB, leading financial lines business in the region.

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Click calendar to book time with me to discuss

Our cyber product

LIMIT

\$/£ 25M PRIMARY OR EXCESS
on any one risk

JPY | **SGD**
HKD | **AUD**

Local currency policies available

TARGET INDUSTRIES

Target Company Size USD/GBP 50M rev +

- Financial Services
- Gaming
- Retailer
- Manufacturing
- Professional Services
- Wholesale
- Construction
- Technology
- Conglomerates
- Digital Asset/ Cryptocurrency

RISK COVERAGE



24/7 Incident response coverage



Security & privacy liability coverage



Regulatory proceedings



Business interruption coverage



Voluntary shutdown



Inclusive of betterment & bricking coverage



Cyber extortion coverage



Technology Errors & Omissions (E&O)

MOSAIC ADVANTAGE

- Flexible and creative underwriting approach
- Direct access to decision-making, experienced underwriters
- Experienced, in-house claims handling
- Lloyd's Syndicate + syndicated third-party capital
- Global 24/7 incident response
- Global underwriting capabilities



Mosaic Reinforce Proactive Client Services

In a world where cyber threats evolve at lightning speed, staying ahead demands more than a policy—it requires a partner. Mosaic Reinforce, exclusive to our primary policyholders, offers a global suite of complimentary proactive services to boost your resilience and deliver value from day one.

Mosaic Engage



Partnership with Purpose

Within 30 days of binding, Mosaic Engage offers a complimentary one-hour onboarding session to kickstart your partnership:

- This 360-degree briefing brings together your Mosaic underwriter, claims lead, broker, and expert partners Kennedys and S-RM to guide you through any cyber crisis.
- Gain a clear understanding of your policy, how it responds, and get answers to your key questions.

Purposeful partnership isn't just a promise – it's how we deliver.

Mosaic Response-Ready



Simulate, Learn, Strengthen

A plan's true value is tested under pressure. Mosaic Response-Ready places you at the centre of a 90-minute tabletop simulation:

- Work with incident response experts and choose from tailored cyber scenarios.
- Identify gaps, refine strategies, and implement improvements from day one of your policy.
- Receive a follow-up summary with key observations and actionable insights.

Be prepared, be resilient—because readiness for tomorrow starts today.

Mosaic Horizon



Insight that keeps you ahead

Cyber threats evolve quickly—staying ahead means anticipating tactics before they strike.

Mosaic Horizon offers:

- Exclusive access to a 12-month series of virtual briefings powered by S-RM's live threat intelligence and expert insights from real-world incident handling.
- Receive actionable updates and practical guidance to confidently tackle emerging threats.

Stay informed. Stay prepared. Stay ahead.

Ask Mosaic Anything



Cyber expertise at your fingertips

Ask Mosaic Anything (AMA) is an industry-first service offering instant access to global cyber security expertise through S-RM.

- Access a global network of cyber experts 24/7, 365 days a year, in over 40 languages.
- Get expert advice on non-claim-related cyber security questions and challenges—no question is too small.
- Receive a response within 24 hours and resolution within 48 hours.

When it comes to cyber, never be in doubt—just Ask Mosaic Anything

Elevate your cyber resilience—connect with your broker or underwriter today to explore and unlock the exclusive benefits of **Mosaic Reinforce**

Your cyber claim partner

You've taken the first step and purchased a cyber policy. What comes next? Many organizations don't think about claims until they occur—a time when cyber incidents can bring panic and confusion into the mix.

We understand how frightening and uncertain your company's future may look when the worst happens—as well as the urgency in which a response is required. We also know it's not a time for surprises. Rest assured, our team is highly experienced in handling cyber incidents and privacy events and can offer reassurance and quick practical assistance in your time of need.

Meet our Claims Team and schedule a complimentary onboarding call via your broker. In this meeting, key stakeholders from your organization will have the opportunity to meet the designated claims contact who will work with you if your organization experiences an incident. We'll walk you through exactly what to expect, from start to finish—from the minute your organization contacts the provided hotline, through to complete claim resolution.

Once you have completed the onboarding call and prepared for a claim, you'll know exactly what to do in the event of a breach. When you purchase a cyber policy from Mosaic, you have access to external expert resources who will work in conjunction with our internal claims experts to help your business navigate this uncharted territory and resume operations as quickly as possible. With decades of experience, our dedicated cyber claims team partners with you and our pre-vetted panel of experts to ensure transparency and efficiency throughout the process. See our full list of experts in this document.

So, be prepared. Reach out to us now for that first conversation. Our team is ready to listen to any concerns, answer your questions, and explain exactly what's needed every step of the way.



Natalie Graham
Global Head of Claims
Director, Mosaic Europe
London, UK

With her background in law, underwriting, and broking, Natalie brings a 360-degree understanding of claims and the fundamental importance of fair outcomes to her role at Mosaic. She qualified as an insurance lawyer in 2001 and worked in private practice in the City of London before joining Ironshore/Pembroke Syndicate 4000 as a claims manager in 2010, where she managed a broad spectrum of claims across multiple lines of business. Natalie later served Aon's Global Broking Centre as head of financial, professional & specialty claims, overseeing a cradle-to-grave claims service to wholesale and retail clients globally.



Savanna Boyles
VP, Cyber Claims, Americas
New York, NY

A lawyer by training, Savanna brings more than a dozen years of experience in both insurance and reinsurance roles, most recently as a specialist for Westfield Specialty and Corvus in the cyber sector, handling complex claims. At Mosaic, she works closely with the Cyber Team and handles related claims from the US and Canada. She began her career at Hiscox, managing a broad spectrum of claims, and later worked for RenaissanceRe with a focus on auditing reinsured business.

BREACH COUNSEL

Kennedys



Scan or click here for more information about Kennedys' global cyber incident response service

Mosaic has partnered with Kennedys to provide all the assistance you may need, should the worst happen. Kennedys is an international law firm with a dedicated cyber incident response team, with offices in 77 locations and technical and support vendors that operate in all major markets. In APAC, Kennedys are on the ground with offices or associated offices in Australia, China, Hong Kong, India, New Zealand, Pakistan and Singapore. Should you suffer an incident, Kennedys will take relevant details and provide expert advice on the right steps to take to get issues resolved. The first triage call is free (up to one hour) and Kennedys will match you with suitable specialists, based on expertise, location and capacity, as well as your specific requirements and style. Kennedys will work alongside you every step of the way; will act as a coordination service; and will even notify us and keep us updated so you don't have to. Put simply, Mosaic's partnership with Kennedys helps you respond swiftly and seamlessly to a cyber event, wherever it might be

Approved specialists

Alongside our partnership with Kennedys, Mosaic has secured exclusive terms and preferential rates with a panel of trusted specialist providers. These experts have a physical presence across APAC, ensuring on-the-ground support where it's needed most. Each has been carefully vetted for their capabilities and service quality. Their discounted rates are included as part of our offering, helping your policy limit go even further.

CYBER EXTORTION EXPERTS



NOTIFICATION, PRINTING & CALL CENTER



FORENSIC INVESTIGATION



CREDIT MONITORING



DATA RECOVERY





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